

Komatsu Forklift

Komatsu Forklift U.S.A. Inc., a member of the Komatsu Ltd. family, has a positive reputation for building durable and reliable forklifts. They are renowned globally as a business who has a proud heritage and who maintains a standard of distinction in equipment manufacturing and design.

Komatsu Forklift U.S.A., Inc., a division of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains loyal to their vision of a better tomorrow. Komatsu's legacy started back in 1921, in Japan, when Komatsu Ltd commenced business as a maker of construction and mining equipment. Very quickly the company grew into an industry leader and was responsible for constructing Japan's first modern bull dozer and farm tractor.

Komatsu has grown into a international giant over the previous few decades thanks to their competence and strength in the field of logistics, mining, excavating and construction. With progressive models and technological superiority, they continue to be at the forefront of these industries.

Evolving in 1945, Komatsu Forklift Co., Ltd has expanded immensely. Utilizing their advanced manufacturing capabilities and contemporary design techniques, Komatsu has become known to fabricate the kind of durable and dependable lift truck that customers across the globe have come to depend on. In 1976, Komatsu Forklift U.S.A., Inc was established to satisfy the increasing need for its goods in the North American market. To improve expenditures and efficiencies, a modern plant was built in Covington, Georgia in 1990, to consolidate all U.S. Komatsu Forklift product support and production operations.

Komatsu Forklift U.S.A. continues to satisfy the needs and demands of their consumers globally while remaining a leading maker and supplier of innovative forklifts and forklift accessories. Central and Latin America, Mexico, the Caribbean and South America are home to some of Komatsu's happy clients along with their North American clients.

After many years of establishing and preserving quality consumer service bonds with clients, Komatsu Forklift understands that satisfying the requirements of the customer is paramount. Komatsu begins all original projects and product developments with the customer's input. By welcoming participation and criticism, they are able to determine client wants and expectations then develop revolutionary creations and then build to exceed Komatsu Engineering Standards. Assuring customers that quality is planned from the beginning and maintained through the production, service and sales processes, allows Komatsu to end up with a top-quality product from start to finish.

Komatsu engineers are specialized experts in designing lift trucks, construction equipment and heavy duty equipment. Their design skill and expertise assures that every new piece of equipment will last in the toughest environments and be able to survive the roughest applications. Adherence to strict engineering principles permits Komatsu Forklift to meet ISO 9001 standards. Computer aided design and strict in-house quality standards all factor in to top-quality forklift products. Komatsu Engineering Standards translate the modern and innovative expertise used in advanced mining and construction equipment into world class equipment.

The ultra-modern plant in Covington, Georgia has all the essential requirements for full scale manufacturing. This plant can take raw steel and manipulate it by preparing, welding, and fabricating it. When assembled and painted the lift trucks are ready to leave the plant and enter the marketplace. Maintaining quality control through the duration of the manufacturing process, assures clients that the quality is built into Komatsu's products from the very beginning.

Komatsu believes given that a product is only as worthy as the people who sell and support it, their dealers make all the difference. Komatsu Forklift is proud of their committed dealer networks who strive to exceed expectations. Specialized in all aspects from product sales, service or operating education, or aftermarket support, their diverse network of experienced and capable experts are available. Komatsu Forklift Vendor locations across the nation have a Komatsu OEM parts on-hand to provide the necessary service required to keep customers' operations running fluently. Computerized, real-time access with next day transport from their highly automated supply center is an alternative option. The internet based K-Link system assists dealers with on-line parts management, service and acquisition for all major forklift models.

At Komatsu Forklift U.S.A., Inc. they understand that their world-class customers depend on Komatsu forklifts in their day-to-day operations. So Komatsu focuses their attention on their national account clients permitting them to benefit from an original relationship that lets them customize their relationship in order to enhance customer output and profits. Komatsu nationwide account clients have access to on-line parts and service support system and a inclusive fleet administration program, offering the ability for Komatsu to be their total solution for any forklift issues.

The resourceful and dependable team members at Komatsu Forklift U.S.A., are committed to offering outstanding customer support even if it arrives in the form of training, sales, aftermarket support, and longterm maintenance. They want to make sure that the customer support offered will help their customers satisfy or exceed their business targets while establishing strong working partnerships in the process. Komatsu strives to identify with each of their customers' distinctive methods of doing business and enjoys working together to develop a plan to best insure their ongoing success.

Komatsu invites you to get in touch with your local Komatsu forklift supplier today in order to discover more about the assortment of services and programs they have available. Customer satisfaction and support are two of the companies top priorities and it is easy to see why thousands of consumers world-wide depend on the Komatsu family of products each day.